

Travel Assistance Services



W W W . I M G L O B A L . C O M

WPS | HEALTH
INSURANCE

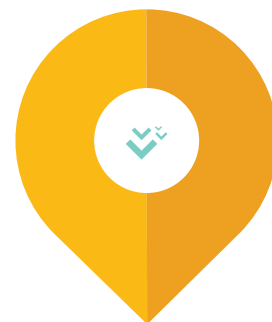


POWERED BY  **IMG**

Travel Assistance Services



Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing IMG's extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



EMERGENCY MEDICAL TRANSPORT SERVICES

Dispatch of a Physician	Repatriation of Remains
Emergency Medical Evacuation	Return of Travel Companion
Services for Medical Repatriation	Visit of a Family Member or Friend
Return of Dependent Children	Vehicle Return Services



MEDICAL ASSISTANCE SERVICES

Convalescence Arrangements	Medical Referrals
Outpatient Services	Dental Referrals
Interpretation Services	Medical Monitoring
Replacement of Medical Devices	Cost Management
Telephone Interpretation	General Medical Advice
Pre-Authorization	Prescription Transfer



TRAVEL ASSISTANCE SERVICES

Emergency Cash/Bail Assistance	Pre-Trip and Cultural Information
Lost Luggage and/or Document Assistance	Legal Referrals
Consulate and Embassy Location	Urgent Message Relay



DOWNLOAD THE IMG MOBILE APP

Step 1: Download “IMG Mobile” from the Apple App Store or Google Play Store

Step 2: Click on “create an account”

Step 3: Enter your referral code: WPSTRAVEL

Step 4: Click “continue” to enter your new account credentials including username, password, and email

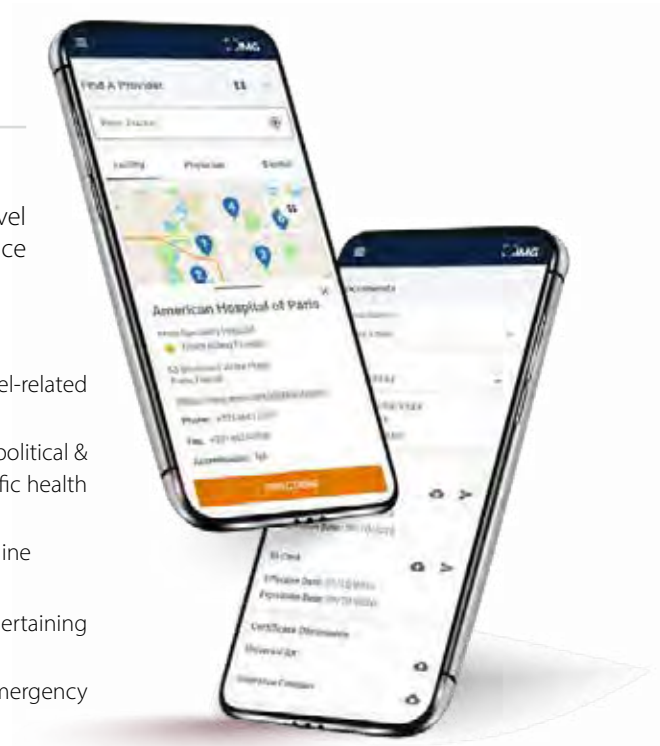
ACCESSIBLE TECHNOLOGY

■ IMG TRAVEL INTELLIGENCE

Minimize potential travel issues and destination-specific risks with IMG Travel Intelligence, available through the IMG mobile app, which ensures 24/7 assistance is always within reach – wherever you are in the world.

IMG Travel Intelligence provides 24/7 support and allows you to:

- » Stay up-to-date on global developments with timely alerts about security & travel-related incidents nearby
- » Access detailed country and city intelligence, such as risk ratings, travel advisories, political & security concerns, travel logistics, cultural norms, weather threats, & location-specific health intelligence
- » Receive immediate assistance in the event of a crisis via the in-app emergency hotline
- » Stay informed of travel disruptions, including airline delays & cancellations
- » Access pre-trip checklists, including reminders to prepare & store travel documents pertaining to the destination
- » Locate hospitals, police stations, & other safe haven information, as well as local emergency phone numbers





Travel Assistance Services

NOTE:

IMG will provide emergency medical assistance services related to a qualified medical evacuation, medical repatriation, return of mortal remains. Any expenses related to these services would be the responsibility of the Member or Group. Emergency medical services must be arranged by IMG designated personnel to be eligible for services under this program. All services must be provided or coordinated by IMG. Evacuation services are provided to the nearest safe location and then to your resident country, if needed. Services are not available to the extent they would expose IMG or any of its insurers to any sanction, prohibition or restriction under U.N. resolutions or the trade or economic sanctions, laws or regulations of the E.U., U.K., or U.S.A. Please review the services agreement for complete details.

Claims for health care services are subject to all of the terms, conditions, provisions and limitations of the member's WPS policy. The member is responsible for his/her applicable annual deductible and/or copayment amounts and annual-out-of-pocket limit amounts and any other conditions, provisions and limitations that may cause a reduction in benefits.



Please cut out and fold in half.

INTERNATIONAL MEDICAL GROUP® TRAVEL ASSISTANCE PROGRAM

From anywhere in the world:

+1 (463) 276-5259



WPS HEALTH
INSURANCE

Company _____ Control _____

This is not a medical insurance card. Valid until termination of policy.

Attention

THIS IS NOT A MEDICAL INSURANCE CARD

The participant is entitled to IMG Assistance Services.

El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.

Le participant a droit aux services de voyage et d'assistance médicale IMG.

参与者有权享受IMG旅行和医疗援助服务。

WWW.IMGGLOBAL.COM

*All services must be provided by International Medical Group (IMG).
No claims for reimbursement will be accepted.*