WPS Health Insurance Members Qualify for the Fitness Reimbursement Program

You could keep paying for your fitness membership like everyone else — or you could sign up to have WPS pick up the tab. Through our partnership with Healthways, WPS offers an easy way to get reimbursed for getting fit!

The Healthways Fitness Reimbursement Program pays you back for going to a participating fitness location. But that’s not all it does! The program serves as an incentive to keep you active. Get reimbursed for going to the fitness center and enjoy the benefits of exercise: improved mood, decreased stress, weight control, and stronger muscles and bones. All you have to do is sign up!

Follow the steps below to sign up for the program. To activate the refund each month, visit a location at least **10 times per month** to receive up to **$30 back** from WPS.

## Get Reimbursed for Getting Active

The reimbursement program is quick and easy to join. Simply sign up, pick a location from the expanding network, and start exercising! Follow the steps below to sign up for the program.

### Click

Go to [reimbursement.healthways.com](http://reimbursement.healthways.com) or click on the link to the Healthways website from the WPS member page [www.wpsic.com/members](http://www.wpsic.com/members).

### Enroll

Register for the program through the online Healthways member portal. You can select your chosen location from the list provided. Print out the registration letter with your 16-digit unique identifier and bring it to your participating location with a form of identification.

### Join

Sign up for a membership at your chosen participating location. If you already have a membership at a participating location, you’ll just need to show your registration letter and have your location add you to the database.

### Exercise

Visit a location 10 times per month and you’ll be refunded up to **$30 per month** for your gym membership fee.

This reimbursement program applies to adults age 18 and older.

This fitness reimbursement program is available for WPS Health Insurance members who have purchased a health plan that includes this benefit.

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Have eligibility questions?

Call Member Services: 1-800-223-6882

Monday - Thursday: 7 a.m. - 5 p.m.,
Friday: 8 a.m. - 4:30 p.m., CT.
Frequently Asked Questions:

**Q** Where can I go to look up participating locations?

**A** If you're a prospective health plan member, go to: https://hfrplocation.healthways.com

If you're a registered health plan member, go to: reimbursement.healthways.com

**Q** How do I track the number of times I visit my participating location this month?

**A** Your visits can be tracked on the Healthways member portal at: reimbursement.healthways.com. Healthways will collect and report all of your visits within the network. Visits are tracked monthly, so you can view January visits in February.

**Q** When will I get my reimbursement?

**A** You will receive a reimbursement for up to $30 each month from WPS in the mail. There is a minimum delay of 60 days for processing. For example, for visits in January, you can expect to receive your reimbursement sometime in early April.

**Q** What if my current fitness location is part of the Healthways Reimbursement Network?

**A** Inform your location that you are now eligible for this program by bringing in the printable program registration letter, available from the Healthways member portal.

**Q** What if my current fitness location is not part of the Healthways Fitness Reimbursement Network?

**A** You can print a program referral on the Healthways member portal and share it with your location to encourage them to apply to the network. Healthways does not guarantee that applying locations will be able to join the network.

**Q** When should I contact WPS?

**A** You should contact WPS with questions related to program reimbursement rates, eligibility questions, and your effective participation date.

**Q** When should I contact my participating fitness location?

**A** You should contact your fitness location for questions related to payment rates, initiation fees, visit totals, and cancellation policies.

**Q** When should I contact Healthways?

**A** You should contact Healthways (877-658-8297; Monday – Friday, 8 a.m. – 8 p.m. EST) for issues related to the member portal: reimbursement.healthways.com. You should also contact Healthways with issues or concerns regarding a participating location in its network.

*If you think you might be unable to meet a standard for a reward under this wellness program, you might qualify for an opportunity to earn the same reward by different means. Contact us at 1-888-977-9355 and we will work with you to find a wellness program with the same reward that is right for you in light of your health status.*