# **Outline of Coverage**



# **MEDICARE SUPPLEMENT INSURANCE**

Basic Plan and Plan Rider Options Rates effective 1/1/2024



## WPS Medicare Supplement Plan Quick Comparison<sup>1</sup>

	Medicare Supplement Benefits	Basic Plan	
	Hospitalization	Optional riders to pay 100% or 50% of deductible	
Medicare Part A	Skilled Nursing Facility Care	Up to \$204 per day for 21st through 100th day	
Medicare Part A	Hospice Care	Plan pays 100% of Medicare copayments/coinsurance	
	Blood (first three pints)	Plan pays 100% of Medicare copayments/coinsurance	
	Medicare Part B Excess Charges	Optional rider	
	Home Health Care	Plan pays for 40 visits (up to 365 with optional rider)	
Medicare Part B	Foreign Travel Emergency Medical Care (up to plan limits)	Optional rider	
	Out-of-Pocket Limits	-	
	Additional Preventive Care	Yes	
	Medicare Part B Deductible	Optional rider only available to applicants first eligible for Medicare prior to 1/1/2020	
Value Added Items	Vision Care Program	Yes	
and Services <sup>2</sup>	Hearing Care Program	Yes	

<sup>1</sup>IMPORTANT: This chart provides a basic overview. Limits may apply. Please see plan summaries on the following pages for details. If there is ever a discrepancy between the policy and this outline of coverage, the policy has final authority.

<sup>2</sup>Vision and hearing programs are not insurance, are not part of the insurance policy, and can be changed or discontinued at any time. Limitations, member fees, and restrictions may apply.

## **Outline of Medicare Supplement Coverage**

The Wisconsin Insurance Commissioner has set standards for Medicare supplement insurance. This policy meets these standards. You should review carefully all policy limitations. For an explanation of these standards and other important information, see the "Wisconsin Guide to Health Insurance for People with Medicare" given to you when you applied for this policy. Do not buy this policy if you did not get this guide.

#### **Premium Information**

We can only raise your premium if we raise the premium for all policies like yours in this state, you enter a new age category, your residence changes such that you move to a new rating area, or if there is a change in Medicare benefits. If your policy was issued as an under age 65 policy due to a disability, when you turn age 65, your premiums will remain at the disabled rates.

#### **Disclosures**

Use this outline to compare benefits and premiums among policies.

#### Read Your Policy Very Carefully

This is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and your insurance company.

#### Right to Return Policy

If you find that you're not satisfied with your policy, you may return it to: WPS Health Insurance, P.O. Box 8190, Madison, WI 53708-8190. If you send the policy back to us within 30 days after you receive it, we will treat the policy as if it had never been issued and return all of your payments directly to you.

#### **Policy Replacement**

If you're replacing another health insurance policy, do NOT cancel it until you have actually received your new policy and are sure you want to keep it.

#### **Notice**

This policy may not fully cover all of your medical costs. Neither WPS Health Insurance nor its agents are connected with the federal Medicare program. The company may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information. Review the application carefully before you sign it and be certain that all information has been properly recorded.

## **Outline of Medicare Supplement Insurance**

## Medicare Supplement Part A-Hospital Services-per benefit period

Services	Per Benefit Period Medicare Pays		Plan Pays	You Pay	
Hospitalization*		All but the \$1,632	\$0, <b>or</b>	\$1,632 deductible, or	
Semiprivate room and	First 60 days	deductible	☐ Part A 100% Rider <sup>1</sup> or,	\$0	
board, general nursing, and			☐ Part A 50% Rider <sup>2</sup>	\$816	
miscellaneous hospital	61st to 90th days	All but \$408 per day	\$408 a day	\$0	
services and supplies.	91st day and after while using 60 lifetime reserve days	All but \$816 per day	\$816 a day	\$0	
	Once lifetime reserve days are used: Additional 365 days	\$0	100% of Medicare eligible expenses <sup>3</sup>	\$0	
	Beyond the additional 365 days	\$0	\$0	100%	
Skilled Nursing Facility Care* You must meet Medicare's requirements, including having been in a hospital for at least	First 20 days	All approved amounts	\$0	\$0	
	21st through 100th day	All but \$204 per day	Up to \$204 per day	\$0	
3 days and entered a Medicare-approved facility within 30 days after leaving the hospital.	101st day and after	\$0	\$0	100%	

WPS Medicare supplement insurance also provides benefits for certain skilled nursing care and services that don't qualify for Medicare benefits. We'll pay benefits at the maximum daily rate established for the State of Wisconsin Medical Assistance Program, up to an additional 30 days for each confinement. You may request a policy for more details.

Inpatient Psychiatric Care Inpatient psychiatric care in a participating psychiatric hospital.		190 days per lifetime	An additional 175 days per lifetime	Expenses beyond 365 days per lifetime
Blood First 3 pints Additional amounts		\$0	First 3 pints	\$0
		100%	\$0	\$0
Hospice Care Available as long as your doctor certifies you are terminally ill and you elect to receive these services.		All but very limited coinsurance or copayment for outpatient drugs and inpatient respite care	Medicare copayment/coinsurance	\$0

<sup>\*</sup>Your benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

<sup>&</sup>lt;sup>1</sup>This is an optional rider. You may purchase this benefit by checking the box on the application and paying the premium.

<sup>&</sup>lt;sup>2</sup>This optional rider may reduce your premium when you pay 50% of Medicare Part A deductible.

<sup>&</sup>lt;sup>3</sup>NOTICE: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid as provided in the policy's "Core Benefits."

## **Outline of Medicare Supplement Insurance**

### Medicare Supplement Policies—Part B Benefits

Medicare Part B Benefits	Per Calendar Year	Medicare Pays	Plan Pays	You Pay
Medical Expenses Eligible expense for	First \$240 of		\$0, <b>or</b>	\$240, <b>or</b>
physician's services, inpatient and outpatient	Medicare-approved amounts <sup>4</sup>	\$0	☐ Optional Part B Deductible Rider <sup>5</sup>	\$0
medical services and supplies, physical and			Generally 20%, or	Charges exceeding eligible charges, <b>or</b>
speech therapy, diagnostic tests, durable medical equipment.	Remainder of Medicare-approved amounts	Generally 80%	☐ Optional Part B Copayment or Coinsurance rider <sup>6</sup> , <b>or</b>	No more than \$20 per office visit and \$50 per emergency room visit, <b>or</b>
	amounts		☐ Optional Medicare Part B Excess Charges Rider¹	\$0
	First 3 pints	\$0	All costs	\$0
	Next \$240 of Medicare-approved amounts <sup>4</sup>	\$0	\$0, <b>or</b>	\$240, <b>or</b>
Blood			☐ Optional Part B Deductible Rider <sup>5</sup>	\$0
	Remainder of Medicare-approved amounts	80%	20%	\$0
Clinical Laboratory Services Tests for diagnostic services		100%	\$0	\$0
Home Health Care		100% of charges for visits considered	40 visits, <b>or</b>	All expenses beyond 40 visits per year, <b>or</b>
		medically necessary by Medicare	☐ Optional Additional Home Health Care Rider¹	All expenses beyond 365 visits per year

This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult "Medicare & You" for more details. The dollar benefits shown are based on the amounts payable by Medicare for 2024. They will change in future years as Medicare benefits are changed.

<sup>&</sup>lt;sup>4</sup>Once you have been billed \$240 of Medicare-approved amounts for covered services, your Medicare Part B Deductible will have been met for the calendar year.

<sup>&</sup>lt;sup>5</sup>This is an optional rider only available to applicants first eligible for Medicare prior to 1/1/2020. You may purchase this benefit by checking the box on the application and paying the premium.

<sup>&</sup>lt;sup>6</sup>This is an optional rider that may decrease your premium when you pay copayments for medical and emergency room visits.

### **BASIC PLAN**

## **Outline of Medicare Supplement Insurance**

## **Foreign Travel Emergency Medical Care Benefits**

Services	Medicare Pays	Plan Pays	You Pay
Foreign Travel		\$0	All charges while traveling outside the U.S., or
Emergency Medical Care This benefit rider can be added at any time without answering medical questions. See page 11 for details.	\$0	☐ Optional Foreign Travel Emergency Rider¹	\$250 deductible and 20% of emergency medical charges that begin in the first 60 days of your trip up to the \$100,000 lifetime maximum

### Other Wisconsin-Mandated Benefits<sup>2</sup>

Services	Medicare Pays	Plan Pays	You Pay
<ul> <li>Kidney Transplants</li> <li>Dialysis Treatments</li> <li>Kidney Disease Care</li> <li>Diabetic Equipment</li> <li>Certain Diabetic Supplies</li> </ul>	80% of Medicare- eligible charges (after	20% of Medicare-eligible charges (after Part B deductible), <b>or</b>	Charges exceeding 20% of the Medicare eligible charges (Plus \$240 if you have not chosen the Medicare Part B Deductible Rider), <b>or</b>
<ul> <li>Diabetes Self-Management Education Programs</li> <li>Chiropractic Care</li> <li>Breast Reconstruction after</li> </ul>	Part B deductible)	☐ Optional Medicare Part B Excess Charges Rider¹	\$0
a Mastectomy     Hospital, Ambulatory     Surgery Center, and     Anesthesia Charges for     Dental Care (limited to     specific conditions and     circumstances)	for kidney transplants, dial maximum per calendar yea	nefits may apply for services denied b lysis treatments, and kidney disease o ar. All other benefits are payable at 10 page 10 for more information.	care are subject to a \$30,000

#### **Preventive Health Care Benefits**

Medicare covers services that are medically necessary as well as Medicare-covered routine services (below).

Services	Medicare Pays	Plan Pays	You Pay
<ul> <li>Routine Eye Exams and Eye Refractions</li> <li>Routine Hearing Exams</li> <li>Other Preventive Services not covered 100% by Medicare</li> </ul>	\$0	Unlimited—Applies to Medicare Part B preventive services with no maximum benefit amount	\$0
Preventive Services (Preventive services rated A or B by the U.S. Preventive Services Task Force. Visit	100% of the Medicare-eligible	\$0, <b>or</b>	Charges exceeding Medicare-eligible charges, <b>or</b>
medicare.gov for complete list of covered services.)  charges (no Par deductible)		☐ Optional Medicare Part B Excess ChargesRider¹	\$0
Other immunizations not covered by Medicare	\$0	Up to \$100 per calendar year	Charges exceeding \$100 per calendar year

<sup>&</sup>lt;sup>1</sup>This is an optional rider. You may purchase this benefit by checking the box on the application and paying the premium.

When services are covered by Medicare Part B, WPS Medicare supplement insurance benefits will also apply.

<sup>&</sup>lt;sup>2</sup>These benefits are required under Wisconsin law and are payable under the policy when the services are not covered by Medicare.

### LIMITATIONS AND EXCLUSIONS

No insurance policy covers everything. Here's a list of things WPS Medicare supplement insurance doesn't cover:

- Personal comfort items
- Routine physical exams and any related diagnostic, X-ray, and laboratory tests covered by Medicare
- Eye exams and hearing exams, except as stated in the policy; see page 6 for details
- · Orthopedic shoes or other supporting devices for the feet
- Routine foot care not covered by Medicare
- Custodial care, including maintenance care or supportive care
- Cosmetic surgery, except as stated in the policy
- Outpatient prescription drugs
- Professional services not provided by a physician, except as required by law
- Routine immunizations, except if eligible under Medicare and except as stated in the policy
- Preparation, fitting, or purchase of eyeglasses or hearing aids, unless covered by Medicare
- Care, treatment, filling, removal, or replacement of teeth; dental X-rays, root canals, surgery for impacted teeth, or other surgical procedures to the teeth or supporting structures
- Nursing home care costs beyond what is covered by Medicare and the additional 30-day skilled nursing mandated by s. 632.895 (3), Stats
- If you terminate your Medicare coverage, expenses which would have been covered by Medicare
- Your Medicare Part A Deductible, unless you purchase the Medicare 100% Part A Deductible rider, or the Medicare 50% Part A Deductible rider
- Your Medicare Part B Deductible, unless you purchase the Medicare 100% Part B Deductible rider
- Physician charges above Medicare's approved charge, unless you purchase the Medicare 100%
   Part B Excess Charges rider
- Home health care beyond 40 visits, unless you purchase the Additional Home Health Care rider
- Any health care treatments, services, or supplies received outside the United States, unless you purchase the Foreign Travel Emergency rider
- Any health care treatments, services, or supplies:
  - Not covered by Medicare, unless specifically stated in the policy
  - You, or anyone on your behalf, aren't legally obligated to pay for
  - Paid for by Medicare or another government entity or program
  - For any injury, occurring on or after your effective date, caused by an act of war
  - Provided by immediate family members or by anyone else who lives with you
  - To the extent covered by workers' compensation or similar laws
  - Provided before the effective date of coverage or after coverage ends
  - Determined by Medicare to be unreasonable or unnecessary
  - For a military service-related condition treated at any military or veterans hospital, or at any hospital contracted by any national government or agency

▶ IMPORTANT: If there's ever a discrepancy between the policy and this outline of coverage, the policy has final authority.

## **ANNUALIZED PREMIUM RATES**

	E	Basic Plan Onl	у	Basic Plan with Copayment/Coinsurance Rider			
Area	1	2	3	1	2	3	
Age 65	1,692.72	1,666.92	1,508.16	1,471.08	1,448.64	1,310.64	
66	1,786.80	1,759.56	1,591.92	1,552.68	1,529.04	1,383.36	
67	1,881.24	1,852.56	1,676.04	1,634.64	1,609.68	1,456.32	
68	1,975.44	1,945.32	1,760.04	1,716.72	1,690.56	1,529.52	
69	2,069.64	2,038.08	1,843.92	1,798.68	1,771.20	1,602.48	
70	2,164.08	2,131.08	1,928.04	1,880.52	1,851.84	1,675.44	
71	2,258.04	2,223.60	2,011.80	1,962.36	1,932.48	1,748.40	
72	2,352.36	2,316.48	2,095.80	2,044.32	2,013.12	1,821.36	
73	2,446.80	2,409.48	2,179.92	2,126.16	2,093.64	1,894.20	
74	2,540.88	2,502.12	2,263.80	2,208.12	2,174.40	1,967.28	
75	2,635.20	2,595.00	2,347.80	2,289.84	2,254.92	2,040.12	
76	2,729.64	2,688.00	2,431.92	2,371.80	2,335.56	2,113.08	
77	2,823.72	2,780.76	2,515.80	2,453.88	2,416.56	2,186.28	
78	2,917.92	2,873.40	2,599.68	2,535.84	2,497.08	2,259.24	
79	3,011.88	2,966.04	2,683.44	2,617.08	2,577.24	2,331.72	
80	3,106.44	3,059.16	2,767.68	2,699.52	2,658.48	2,405.16	
81	3,168.00	3,119.76	2,822.52	2,753.04	2,711.16	2,452.80	
82	3,230.64	3,181.44	2,878.32	2,807.40	2,764.68	2,501.28	
83	3,294.48	3,244.32	2,935.20	2,862.84	2,819.28	2,550.60	
84	3,360.24	3,309.00	2,993.76	2,920.08	2,875.56	2,601.60	
85+	3,426.48	3,374.28	3,052.80	2,977.68	2,932.32	2,652.96	
Under 65	6,844.80	6,740.52	6,098.40	5,947.92	5,857.32	5,299.32	

#### Amounts shown are in U.S. \$

Optional Riders	
Part B Deductible	\$248.28
Additional Home Health Care	\$24.48
Foreign Travel Emergency	\$18.36

### **Available Discounts:**

- 1) A 7% premium discount will be applied for customers who share the same household as another WPS Medicare supplement policy holder.\*
- 2) A 2% premium discount will be applied for customers who pay by automatic bank withdrawal.

<sup>\*</sup>Household: Two or more individuals who reside together in the same dwelling. Dwelling is defined as a single home, condominium unit, or apartment unit within an apartment complex.

## **ANNUALIZED PREMIUM RATES**

		Optional Rider: 50% Part A Deductible		Optional Rider: 100% Part A Deduct				otional Rid Excess C	
Area	1	2	3	1	2	3	1	2	3
Age 65	168.72	166.20	150.36	344.16	338.88	306.60	79.32	78.12	70.68
66	179.64	176.88	160.08	365.76	360.24	325.92	82.20	80.88	73.20
67	190.32	187.44	169.56	388.32	382.44	345.96	85.56	84.24	76.20
68	201.12	198.00	179.16	410.28	404.04	365.52	88.80	87.36	79.08
69	211.68	208.56	188.64	432.36	425.76	385.20	92.28	90.84	82.20
70	222.48	219.12	198.24	454.44	447.48	404.88	95.28	93.72	84.84
71	233.40	229.80	207.96	476.40	469.08	424.44	98.76	97.20	87.96
72	244.44	240.72	217.80	498.48	490.92	444.12	101.64	100.20	90.60
73	255.00	251.04	227.16	520.32	512.40	463.56	105.36	103.68	93.84
74	265.68	261.72	236.76	542.52	534.24	483.36	108.72	107.04	96.84
75	276.60	272.40	246.48	564.36	555.72	502.80	111.60	109.92	99.48
76	287.40	283.08	256.08	586.68	577.80	522.72	115.08	113.28	102.48
77	298.08	293.52	265.56	608.52	599.28	542.16	118.44	116.64	105.48
78	308.76	303.96	275.04	630.60	621.00	561.84	121.80	119.88	108.48
79	319.56	314.76	284.76	652.44	642.48	581.28	124.80	123.00	111.24
80	330.60	325.68	294.60	674.76	664.56	601.20	128.40	126.36	114.36
81	341.52	336.36	304.32	696.72	686.16	620.76	131.28	129.36	117.00
82	352.20	346.80	313.80	718.80	707.88	640.44	134.64	132.60	120.00
83	363.24	357.72	323.64	740.64	729.36	659.88	138.00	135.96	123.00
84	373.92	368.16	333.12	762.84	751.20	679.68	141.24	139.08	125.88
85+	384.36	378.60	342.48	784.92	773.04	699.36	144.12	141.96	128.40
Under 65	735.72	724.44	655.44	1,501.80	1,478.88	1,338.00	276.12	271.92	246.00

Effective date: 1/1/2024

## **Area Definitions:**

#### Area 1:

53101-13, 53116-19, 53122-24, 53126-27, 53129-36, 53139-46, 53149-55, 53158-75, 53177, 53179-83, 53185-89, 53192-94, 53196-99, All 530xx, 532xx - 534xx, and all out-of-state ZIP Codes.

#### Area 2:

All 546xx and 549xx

#### Area 3:

53114-15, 53120-21, 53125, 53128, 53137-38, 53147-48, 53156-57, 53176, 53178, 53184, 53190-91, 53195, All 535xx - 545xx, 547xx, 548xx.

TIP For monthly rates, shown with available discounts, please see the Medicare supplement booklet that accompanies this Outline of Coverage.

### **GRIEVANCE PROCEDURES**

Your policy provides complete details on these procedures. Situations might arise when you have a question or concern about your benefits or our claim payment decisions. Most benefit and claim questions or concerns can be resolved by contacting our WPS Customer Support department. Our toll-free telephone number is: 1-888-253-2694. Our Customer Support address is:

WPS Health Insurance Attention: Customer Support 1717 W. Broadway • P.O. Box 8190 Madison, WI 53708-8190

If your question or concern can't be resolved by our Customer Support department, you or an authorized representative can file a written grievance. You can designate a representative to act for you by sending us a signed letter of authorization with your written grievance. To file a grievance:

- Write down your claim or benefit concern, including the reason you disagree with our payment or coverage decision.
- Mail, deliver, or fax your written grievance, along with copies of any related materials (such as letters or other supporting documents), to us at the following address:

WPS Health Insurance
Attention: Grievance/Appeals Committee
1717 W. Broadway • P.O. Box 7062
Madison, WI 53707-7062
Fax: 1-608-977-9920

If your life, health, or ability to regain maximum function is in serious jeopardy, or your pain can't be managed without the care or treatment being grieved, call us toll-free at 1-888-253-2694, and we can expedite the grievance process for you.

We'll provide a prompt, complete, and unbiased review of your request and our decision. If you designate a representative, we'll send the results of our review to him or her instead of to you. The results will include our claim or benefit decision, the reason for our decision, and identify the policy provisions on which we based our decision.

## **DEFINITIONS**

**Grievance**—Any dissatisfaction with our provision of services or our claims practices that is expressed in writing to us by, or on behalf of, you. **A charge**, as used in this outline of coverage, means the reasonable charge for an item or service established by Medicare.

Neither Medicare nor your WPS Medicare supplement insurance policy will pay for charges Medicare determines are "unreasonable or unnecessary."

A usual, customary, or reasonable charge, as used in this outline of coverage, is an amount we determine to be reasonable. In determining what is a reasonable charge, we consider such factors as the amount providers charge for similar treatments, services, and supplies provided in the same general area under similar circumstances. This definition applies only to state-mandated benefits for chiropractic care; diabetic equipment, supplies and self-management education programs; home health care; breast reconstruction; and hospital, ambulatory surgery center, and anesthesia charges for dental care.

### **GENERAL INFORMATION**

This outline of coverage provides only a general description of WPS Medicare supplement insurance benefits, limitations, and exclusions. You can find a more detailed description of WPS Medicare supplement insurance in the policy. The policy will be issued to you upon approval for coverage under the WPS Medicare supplement insurance plan. Coverage is subject to all terms and conditions of the policy and all riders. We've added the subject headings in this outline of coverage for easier reading and guick reference. These headings aren't part of the description of coverage, and aren't to be used in determining applicable limitations and exclusions. This outline of coverage doesn't give all the details of Medicare coverage. Contact your local Social Security Office or consult "Medicare & You" for more details. To receive a copy of this handbook, call 1-800-633-4227.

## **RENEWAL TERMS**

For your WPS Medicare supplement insurance coverage to continue, we must receive your premium as required by the policy. We'll only send one bill to notify you when your premium is due. (If you're paying by automatic bank withdrawal, no bills are sent.) Your grace period for paying the premium is 31 days after the premium due date.

Your premium is subject to change at our option. Any change in your WPS Medicare supplement insurance premium will apply to all policyholders with identical policies who live in the same ZIP code and who are the same age as you.

You can terminate your coverage at any time by writing to us prior to your requested termination date.

## PREMIUM CALCULATION WORKSHEET

I live in:	☐ Area 1 ☐ Area 2 ☐ Area 3 (See page 9 for help determining your area.)
supplement b	hly premium discounted rates and to determine your rate area, please see the WPS Medicare ooklet that accompanies this Outline of Coverage. For annualized rates, with no discounts added, ages 8 and 9.
	embers who pay by automatic bank withdrawal pay a premium that is 2% less than those who pay oit card or by monthly direct bill. Please take into account this available discount when entering ounts below.
Choose yo	our Medicare supplement coverage
\$	_ Basic Plan Only (Highest coverage option)  □ Basic Plan with Copayment/Coinsurance Rider* (Second-highest coverage option)
	this coverage, after you pay the Medicare Part B deductible, you pay a \$20 copayment for office visits and up ayment for emergency room visits, or pay the Medicare Part B coinsurance, whichever is less.
-	penefit riders for Medicare supplement policy se riders may be purchased separately.
\$_	Medicare Part A Deductible (available with either basic plan option)  If you select this coverage, we will pay either 100% or 50% of your Medicare Part A deductible of \$1,632 during the first 60 days of hospitalization.  □100% or □ 50%
\$_	☐ Medicare Part B Deductible (available with the highest basic plan option)  If you select this coverage, we will pay your Medicare Part B deductible of \$240 each calendar year. This optional rider is only available to applicants first eligible for Medicare prior to 1/1/2020.
\$_	☐ Medicare Part B Excess Charges (available with either basic plan option)  If you select this coverage, we will pay the difference between what Medicare approves for payment and the amount charged by the provider, if your provider does not accept Medicare assignment. The difference shall be no more than the actual charge or the limiting charge allowed by Medicare, whichever is less.
\$_	☐ Additional Home Health Care (available with any plan)  If you select this coverage, we'll pay benefits for an additional 325 home health care visits each calendar year, up to a total of 365 visits per year, including those covered by Medicare.
\$_	☐ Foreign Travel Emergency (available with either basic plan option)  If you select this coverage, we'll pay 80% of expenses associated with emergency medical care you receive outside the U.S. that begins in the first 60 days of a trip, after you satisfy a deductible of \$250, up to a lifetime maximum benefit of \$100,000.
<b>\$</b>	_ Optional Rider Subtotal
<b>\$</b>	Optional Dental Coverage If you are also enrolling in optional dental coverage, enter the dental rate here.
= \$	_ Subtotal
\$	Household Discount If you are taking advantage of the 7% household discount, multiply your subtotal by 0.93.
= \$	_ YOUR PREMIUM

In addition to this Outline of Coverage, WPS Health Insurance will send an annual notice to you 30 days prior to the effective date of Medicare changes that will describe these changes and the changes in your Medicare supplement coverage.

### NON-DISCRIMINATION POLICY

Wisconsin Physicians Service Insurance Corporation/
The EPIC Life Insurance Company (A WPS Company)
complies with applicable federal civil rights laws and does
not discriminate on the basis of race, color, national origin,
age, disability, or sex. WPS does not exclude people or treat
them differently because of race, color, national origin, age,
disability, or sex.

WPS: Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

WPS: Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call us at the phone number on the attached correspondence, your ID card, or the number listed on wpshealth.com.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-731-0459 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-731-0459 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-731-0459 (телетайп: 711).

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-731-0459 (TTY: 711).

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-731-0459 (ATS: 711).

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-731-0459 (TTY: 711).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-731-0459 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-731-0459 (TTY: 711).

If you believe that WPS has failed to provide these services, or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

WPS Nondiscrimination Grievance Coordinator P.O. Box 7458 Madison, WI 53707 Email: wpsnondiscrimination@wpsic.com

You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Nondiscrimination Grievance Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf; by mail at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201; or by phone at 1-800-368-1019 (TTY: 1-800-537-7697). Complaint forms are available at hhs.gov/ocr/office/file/index.html.

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-731-0459 (TTY: 711).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-731-0459 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-731-0459 (TTY: 711).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 9731-0459 (رقم هاتف الصم والبكم: 711).

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-731-0459 (TTY: 711)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-731-0459 (TTY: 711) 번으로 전화해 주십시오.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິ ການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-731-0459 (TTY: 711).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-731-0459 (TTY: 711) पर कॉल करें।

