

Group Health Insurance

Dual Network Option Gives You More Choices for Health Care







More than

25,000

health care professional service locations

165 hospitals

Top providers

You have easy access to health care throughout the state, including the following providers and systems:

- » Ascension Wisconsin
- » Aspirus Network, Inc.
- » Aurora Health Care
- » Bellin Health
- » Children's Hospital of Wisconsin
- » Dean/St. Mary's/SSM Health/ Agnesian Healthcare
- » Essentia Health
- » Froedtert & Medical College of Wisconsin
- » Gundersen Health System
- » Holy Family Memorial
- » Hospital Sisters Health System/ Prevea Health/Sacred Heart

WPS HEALTH INSURANCE

Your broad network choice.

WPS Statewide Network is available with PPO health plans from WPS Health Insurance.

- Marshfield Clinic
- » Mayo Clinic Health System
- Oakleaf Medical Network
- » ProHealth
- » ThedaCare
- » University of Wisconsin Hospital and Clinics

In Wisconsin

WPS Statewide Network

Convenient access to thousands of health care professional service locations and hospitals throughout the state.

Across the U.S.

First Health

In-network benefits in all 49 states outside Wisconsin.





WPS Statewide Network



800-223-6048Monday through Friday 7:30 a.m.–5 p.m.



WPS Health Insurance 1717 W. Broadway P.O. Box 8190 Madison, WI 53708-8190



For questions about your coverage or claims, please log in to your customer account for secure communications. wpshealth.com

Finding an in-network provider is easy!

Visit wpshealth.com and click on Find a Doctor to locate an in-network provider near you. Choose the Open Enrollee or Visitor option, select the appropriate network from the network drop-down menu, and enter your information to get started. If you reside in Wisconsin, Statewide is your primary network. Once you are enrolled, you may select Existing Subscriber.

You also can call Customer Service at the number on your WPS ID card, Monday-Friday, 7:30 a.m. to 5 p.m. CT.

Providers can leave or enter the network at any time. It is recommended that you check the network status of your provider on a regular basis.



More than

7,000

health care providers



49 hospitals

Top providers

Get your medical care from respected health care providers.

- » Aspirus Network, Inc.
- » Ascension SE and Oshkosh, Wis.*
- » Aurora Health Care
- » Bellin Health
- » Children's Hospital of Wisconsin

- » Gundersen Health System
- » Holy Family Memorial
- » ProHealth
- » Rogers Memorial Hospital
- » ThedaCare
- » University of Wisconsin Hospital and Clinics

Your narrow network choice.

WPS Select Plus Network is available with HMO and POS health plans from WPS Health Plan.¹

^{*}Ascension providers are included only in Milwaukee, Ozaukee, Racine, and Waukesha counties and the city of Oshkosh. ¹Please refer to your benefit outline for specific plan choices offered by your employer.

In Wisconsin WPS Select Plus Network

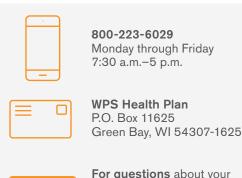
Convenient access to many health care professional service locations and hospitals in your area.

Across the U.S. First Health Wrap

In-network benefits in all 49 states outside Wisconsin.











Finding an in-network provider is easy!

Go to wpshealth.com/healthplan and select Find a Doctor.

Choose the **Open Enrollee or Visitor** option, select the appropriate network from the network drop-down menu, and enter your information to get started. If you reside in Wisconsin, **WPS Select Plus** is your primary network. Once you are enrolled, you may select **Existing Subscriber**.

For assistance locating an in-network provider, please call the number on your WPS ID card, Monday-Friday from 7:30 a.m. to 5 p.m. CT.

Providers can leave or enter the network at any time. It is recommended that you check the network status of your provider on a regular basis.



WPS_®

HEALTH INSURANCE • HEALTH PLAN





Benefits for your health

Covered preventive care

Group plans cover 100% of certain preventive services and medications when care is received from an in-network health care provider. Services received from an out-of-network provider are subject to out-of-pocket costs, such as copayments, deductibles, and coinsurance amounts or are not covered, depending on the health plan selected. Covered services include:

- Routine immunizations
- » Routine medical exams
- Well-child care
- Three FREE primary care visits per calendar year¹
- » Mammograms
- » Preventive screenings
- » Preventive drugs²
- Smoking cessation

¹Benefit does not apply to HSA-qualified HDHPs or nonstandard copay plans. Three free primary care visits are applicable to new WPS policies effective Jan. 1, 2021, or later. The primary physician office copay charge is waived for each covered family member, up to three visits per calendar year. Please refer to your proposal benefit outline to see if this primary care practitioner benefit is applicable. ²Preventive drugs include specific supplements, contraceptives, immunizations, and other preventive drugs ranked A or B by the U.S. Preventive Services Task Force.

Preventive services listed are covered subject to the terms and conditions set forth in your plan certificate. Age-appropriate screenings are set by the U.S. Preventive Services Task Force and are subject to change.

Telehealth services from Teladoc®

Connect with a licensed physician over the phone or via video consult 24/7/365. Dermatology services are also available, and behavioral health services for customers age 18 and above.

» Phone: 800-Teladoc (800-835-2362)

» Computer: teladoc.com

» Mobile device: Teladoc app

» Find information at wpshealth.com/telehealth

It's easy to set up your account by phone, website, or mobile app. Once your account is set up, provide your medical history so Teladoc doctors have the information they need to make an accurate diagnosis. Then, you're ready to request a consult anytime you need care.

EyeMed vision care discount³

- » Access to discounts on eye care and eyewear is included with your health plan—use discount number 9238049 for WPS Health Insurance plans and 9238064 for WPS Health Plan plans
- Thousands of locations nationwide; to find a participating location, go to eyemed.com, click on **Find an eye doctor**, enter your ZIP code, and select **Access** in the **Choose Network** drop-down menu
- » Call EyeMed toll-free at 866-559-5252

³Vision and hearing programs are not part of the insurance policy and are offered at no additional charge for membership. Enrollment in these programs is subject to contract renewal.



Hearing Care Solutions hearing plans³

- » Comprehensive hearing exam at no charge
- » Hearing aid evaluation at no charge
- » Fixed, discounted pricing at multiple levels of technology
- » A wide selection of fully digital instruments, starting at \$500 per device
- » Choice of up to nine major manufacturers
- » Hearing aid fitting at no charge
- Three-year manufacturer's warranty, including loss, damage, and repair
- Three-year supply of hearing aid batteries for nonrechargeable devices
- Access to a doctor of audiology and product specialists to respond to questions
- » Choice of more than 5,000 locations nationwide
- To get started, call 844-203-4870, M-F, 7 a.m. to 7 p.m. CT, or visit hearingcaresolutions.com/wpsgroup

Pharmacy benefits

Prescription drug coverage

We partner with Express Scripts® to provide you with top-tier pharmacy benefits and service.

- * \$0 copay on select preventive drugs for common conditions¹ (e.g., high blood pressure, high cholesterol, heart conditions, diabetes, asthma)
- » Keep your costs down with lower-cost generic drugs
- » Convenient home delivery service is available
- » Visit wpshealth.com and click Customers, then Pharmacy Information

Express Scripts and Propeller Pulmonary Care program⁴

- » Helps customers manage asthma and chronic obstructive pulmonary disease (COPD)
- » Propeller sensors attach to inhalers and collect information about medication use
- Data is sent wirelessly to a smartphone app, which learns the user's symptoms and medication use patterns to build a personalized profile
- » Actionable information helps customers better manage their condition
- » The app provides medication reminders, tracks medication use, gives a daily forecast, provides monthly and weekly summary reports, and can help users find a lost inhaler

Express Scripts® home delivery is easy, safe, and convenient

You can get up to a 90-day supply of your medicine by using home delivery for the prescriptions you take regularly. This valuable part of your prescription benefit includes FREE standard shipping. To sign up for home delivery, register at **express-scripts.com** or call Express Scripts directly at **800-698-3757**.

Register with Express Scripts® for easy online access

You can manage your medicines anywhere, anytime with **express-scripts.com** and the Express Scripts Mobile App.

To register:

- So to express-scripts.com and select Register or download the Express Scripts Mobile App for free from your mobile device's app store and select Register
- Complete the information requested, including personal information and member ID number or Social Security Number (SSN), create your user name and password, and add security information in case you ever forget your password

- » Click **Register** and you're registered
- On the final page, you can set preferences now (including the option to share your prescription information with other adult members of your household (age 18+) covered under your prescription drug plan), or later in My Account on express-scripts.com
- » Click Continue

Express Scripts Mobile App adds convenience

Once you're registered, you can take advantage of the Express Scripts Mobile App, which lets you manage your medications anytime, anywhere!

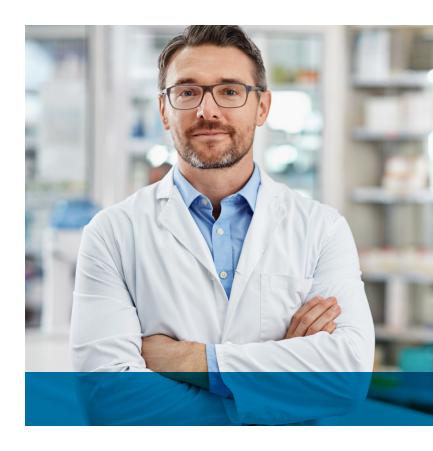
- » Save time and money with home delivery
- Find and compare prices with Price a Medication and My Rx Choices®
- » Refill and renew your prescriptions
- Check for drug interactions and sign up for medicine alerts
- » See your order status, claims, and payment history

Go to express-scripts.com/mobileapp to learn more.

Drug prior authorization

Prior authorization is required for some drugs to ensure they're used appropriately. Decisions are based on medical records, FDA-approved labeling, published and peerreviewed scientific literature, and evidence-based guidelines.

» Visit wpshealth.com, look under Resources and select My Benefits under the Customer Resources heading. Click on Pharmacy Information, then click on the link for the WPS Drug Prior Authorization List.



¹Preventive drugs include specific supplements, contraceptives, immunizations, and other preventive drugs ranked A or B by the U.S. Preventive Services Task Force.

Large Group \$0 Drug List

NOTE: For plans having a prescription drug copay (not HSA-qualified), all drugs listed are a \$0 copay. For HSA-qualified plans, only the drugs highlighted in blue are \$0/first dollar (as preventive) due to IRS regulations. The others listed would be subject to deductible/coinsurance. Not all forms or strengths of a listed drug may be covered at \$0. This list is subject to change.

Last Revised May 11, 2022

	CARD	IOVASCULAR		
Chapter name		Drug name		
Antiarrhythmic agents	Amiodarone	Disopyramide phosphate	Flecainide acetate	
	Mexiletine HCL	Pacerone	Procainamide HCL	
	Propafenone HCL	Propafenone HCL ER	Quinidine gluconate	
	Quinidine sulfate	Sorine	Sotalol HCL	
	Sotalol HCL AF	_	_	
Cardiac glycosides	Digoxin	-	_	
Nitrates	Isosorbide dinitrate	Isosorbide mononitrate	Nitroglycerin SR	
Anticoagulant agents	Warfarin sodium	Jantoven	_	
Antiplatelet drugs	Cilostazol	Clopidogrel	Dipyridamole	
	Amiloride HCL	Amiloride HCL/Hydrochlorothiazide	Bumetanide	
	Chlorthalidone	Eplerenone	Furosemide	
Thiazide and related diuretics	Hydrochlorothiazide	Indapamide	Metolazone	
	Spironolactone	Spironolactone/Hydrochlorothiazide	Torsemide	
	Triamterene/Hydrochlorothiazide	_	_	
	Acebutolol HCL	Atenolol	Betaxolol HCL	
	Bisoprolol fumerate	Carvedilol	Labetalol HCL	
Beta blockers	Metoprolol succinate	Metoprolol tartrate	Nadolol	
	Pindolol	Propranolol	Propranolol LA	
	Propranolol XL	Timolol maleate	_	
	Amlodipine besylate	Cartia XT	Diltiazem HCL	
	Diltiazem HCL CD	Diltiazem HCL SR	Diltiazem HCL, sustained release	
	Felodipine ER	Isradipine	Matzim LA	
Calcium channel blockers	Nicardipine	Nifedipine	Nifedipine XL	
	Nimodipine	Nisoldipine	Taztia XT	
	Verapamil HCL	Verapamil HCL PM	Verapamil HCL SR	
	Verapamil HCL, 24 hour	_	_	
	Benazepril HCL	Captopril	Enalapril maleate	
ACE inhibitors	Fosinopril sodium	Lisinopril	Moexipril HCL	
ACE INNIDITORS	Perindopril	Quinapril HCL	Ramipril	
	Trandolapril	_	_	
Adrenergic antagonists and	Clonidine HCL	Clonidine HCL patch	Doxazosin mesylate	
0 0	Clonidine HCL ER	Guanfacine HCL	Methyldopa	
related drugs	Prazosin HCL	Guanfacine HCL ER	Terazosin	
	Amlodipine besylate/Benazepril HCL	Atenolol/Chlorthalidone	Benazepril HCL/Hydrochlorothiazide	
Other antihypertensive combinations	Bisoprolol fumerate/ Hydrochlorothiazide	Captopril/Hydrochlorothiazide	Enalapril maleate/ Hydrochlorothiazide	
	Fosinopril sodium/ Hydrochlorothiazide	Lisinopril/Hydrochlorothiazide	Methyldopa/Hydrochlorothiazide	
	Metoprolol tartrate/ Hydrochlorothiazide	Propranolol HCL/ Hydrochlorothiazide	Quinapril HCL/Hydrochlorothiazide	
	Trandolapril/Verapamil	_	_	

Not all forms or strengths of a listed drug may be covered at \$0. This list is subject to change.

	CARD	IOVASCULAR	
Chapter name		Drug name	
Angiotensin II receptor blockers	Candesartan	Candesartan/Hydrochlorothiazide	Eprosartan
	Irbesartan	Irbesartan/Hydrochlorothiazide	Losartan potassium
	Losartan potassium/	Telmisartan	Valsartan
and renin inhibitors	Hydrochlorothiazide	reimsartan	Vaisaitaii
	Valsartan/Hydrochlorothiazide	_	-
Lipid/cholesterol lowering agents	Amlodipine besylate/Atorvastatin	Atorvastatin	Cholestyramine light
	Cholestyramine	Colestipol	Fenofibrate
	Fenofibric acid	Fluvastatin	Gemfibrozil
	Lovastatin	Pravastatin	Simvastatin
Potassium	Potassium bicarbonate/Citric acid	Potassium chloride	Potassium chloride cap
	Potassium chloride liquid	Potassium chloride packet	Potassium chloride sustained
	Potassium chloride/Potassium	- Committee provides	
	bicarbonate/Citric acid	_	_
	D	IABETES	
Chapter name		Drug name	
	Acarbose	Glimepiride	Glipizide
	Glipizide ER	Glipizide XL	Glipizide/Metformin
Non-insulin oral hypoglycemic agents	Glyburide	Glyburide/Metformin	Glyburide, micronized
	Metformin	Metformin ER	Nateglinide
	Pioglitazone	Pioglitazone/Metformin	Repaglinide
Insulins	Humalog	Humalog mix	Humulin 70-30
	Humulin N	Humulin R	Levemir
	Semglee vials and pens	Toujeo Solostar	
Nicolar Partition	Gerrigiee viais and pens	Toujeo Golostai	_
Non-insulin injectable hypoglycemic agents	Bydureon	Byetta	SymlinPen
hypoglycellile agents	DEC	SPIRATORY	
Chapter name	NE.	Drug name	
<u> </u>	A main a m haddin a		
Xanthines	Aminophylline Albuterol sulfate	Theophylline anhydrous Metaproterenol sulfate	Terbutaline sulfate
Beta agonist oral	Albuterol	Albuterol sulfate	Levalbuterol
Beta agonist inhalers	Serevent Diskus	— Albuteror surface	— Levalbuteror
	Asmanex	Asmanex HFA	Budesonide
Inhaled steroids	Qvar Redihaler	_	_
Miscellaneous pulmonary agents	Acetylcysteine	Advair HFA	Atrovent HFA
	Combivent	Cromolyn sodium ampules	Dulera
	Fluticasone-Salmeterol	Ipratropium/Albuterol sulfate	Ipratropium bromide solution
	Incruse Ellipta	Montelukast	Wixela Inhub
N. IOI II	Spiriva	Symbicort	Zafirlukast
Nasal Steroids	Mometasone Furoate		_
	MEN	TAL HEALTH	
Chapter name		Drug name	
elective Serotonin Reuptake	Citalopram	Escitalopram	Fluoxetine
Inhibitors	Fluvoxamine	Paroxetine	Sertraline

Not all forms or strengths of a listed drug may be covered at \$0. This list is subject to change.

Helpful tips for prior authorization

Before requesting prior authorization, review your health plan for specific authorization requirements, excluded services/ treatments, and referral requirements.

Prior authorization is required for inpatient admissions:

- » Different standards apply depending on whether the admission is elective or acute.
 - Elective admissions: Your health care provider must submit a prior authorization request a minimum of three (3) days prior to an elective (nonemergency) admission.
 - Acute admissions: You or the facility must notify us in writing or by phone within two (2) days of an acute (direct or emergency) admission. Use the number on your customer ID card or the Customer Service number:

WPS Health Insurance (WPS Statewide Network): 800-223-6048

WPS Health Plan

(WPS Select Plus Network): 800-223-6029

Inpatient admissions include your admission to an inpatient hospital, hospice inpatient facility, inpatient rehabilitation facility, skilled nursing facility when Medicare is not primary, or an inpatient and residential facility for behavioral health services.

Prior authorization is required for:

- » All *nonemergency ambulance transfers* between facilities.
- Certain high-cost imaging including, but not limited to, MRI, PET, and CT scans.
- » Any service, procedure, or equipment on the Prior Authorization List found at wpshealth.com—click Customers>>My Account Information>>Forms and Documents. On that page, select Prior Authorization Forms & Documents for links to the lists and more.

Please share this information with your health care provider, who can submit the Prior Authorization Form and your relevant clinical information directly to us.

Drug prior authorization

Prior authorization is required for some drugs to ensure they're used appropriately. Decisions are based on medical records, FDA-approved labeling, published and peer-reviewed scientific literature, and evidence-based guidelines.

Visit wpshealth.com, click Customers, then Pharmacy Information for information on drug tiers, how to obtain prior authorization, and to view the drug formulary, which lists all of the drugs covered by your health plan.

Care Management program

Our case managers are dedicated to hearing your story while assisting you with your health care needs. Case managers are registered nurses who can help you by:

- » Coordinating your health care
- » Assisting you with navigation of the complex health care system
- » Providing education specific to your health care needs and concerns
- Supporting you and acting as an advocate for you to improve your health care experiences and outcomes
- » Helping you reach your health care goals
- » Learning about available community resources
- » Understanding your health insurance benefits
- » Helping you become a better health care consumer

You may receive an introductory phone call and letter from a WPS case manager offering services to you following a hospitalization or illness. Or you can begin case management by calling **WPS** at **800-333-5003** and asking to speak to a case manager. Or visit **wpshealth.com/case-management**.

Questions?

You or your health care providers can contact us with any questions regarding prior authorizations using the contact information found on your customer ID card.

If your customer ID card is unavailable, contact Customer Service at

WPS Health Insurance (WPS Statewide Network): 800-223-6048 WPS Health Plan (WPS Select Plus Network): 800-223-6029





Fitness programs help you stay in shape

You could keep paying for your gym membership like everyone else, or you could sign up and let us help you pay the tab. Through our partnership with American Specialty Health Incorporated, WPS Health Insurance and WPS Health Plan offer a fitness reimbursement program for all group health plan customers.

The program is designed to pay you back for going to the gym. It also serves as an incentive to help you stay active. Get reimbursed for going to your favorite fitness center and get the benefits of exercise: less stress, weight control, and stronger muscles and bones. All you have to do is sign up! For a list of participating fitness centers, please visit **Active and Fit.com** and find the **Fitness Center searchable directory.**

Active&Fit ExerciseRewards™ program*

- Work out at least 10 times per month at a qualified fitness center and receive a \$30 reward!
- » Available to all covered family members ages 18 and older
- Online fitness center search lets you find a participating location near you
- » Track your visits and redeem your rewards online
- From the wpshealth.com home page, click on the Customers link and then log in to your account for information

Active&Fit Direct™ program*

- » Get access to a fitness center for a low monthly fee plus applicable taxes.
- » Choose from more than 11,000 participating locations nationwide
- Select from more than 5,000 premium fitness centers and exercise studios
- Get started with a low enrollment fee, a low monthly fee, and any applicable taxes. Visit activeandfitdirect.com/faq for current pricing information.
- From the wpshealth.com home page, click on the Customers link, then log in to your account and click on the Active&Fit Direct link that applies to you

*The Active&Fit ExerciseRewards and Active&Fit Direct programs are provided by American Specialty Health Fitness, Inc., a subsidiary of American Specialty Health Incorporated (ASH). Active&Fit ExerciseRewards and Active&Fit Direct are trademarks of ASH. The Active&Fit ExerciseRewards program is a health improvement and education program and is not insurance. Fitness discount program is not part of the insurance policy and is offered at no additional charge. Enrollment in this program is subject to contract renewal. If you think an employee might be unable to meet a standard for a reward under this wellness program, the employee might qualify for an opportunity to earn the same reward by different means. Please see the **Customers** link for more information.

Online customer resources

Convenient access to tools and resources for your best health

- » Access health and wellness information
- » Locate in-network doctors and facilities
- » Order prescriptions through Express Scripts[®]
- » Manage your account
- » Learn about your benefits
- » Check your claims processing status
- » Find answers to common questions
- » View your medical prior authorizations



Managing your online customer account is easier than ever

How to register and access your information

Make sure you have your WPS ID card handy

- Visit wpshealth.com, click Customers, select Group Health Customer, and then click Register
- 2. Enter the requested policy information from your ID card on the registration form
- 3. Create a user ID and easy-to-remember password, and establish your security questions/answers
- Read the Privacy Policy and, if you agree, check the I understand and agree box at the bottom of the page and then click the Register button

Log in anytime to:

- » Access Explanation of Benefits (EOB) and policy materials
- » Check claims processing status
- » Track medical prior authorizations
- » Find in-network providers
- » Verify plan benefits
- » Check deductibles and out-of-pocket amounts
- » Print or order replacement ID cards

NOTE: You're not able to register and access your online customer account until after your health plan effective date.

How to navigate the site

The online customer account offers access to everything you need, all in one place. This allows more flexibility and control in managing your personal account information. Clearly labeled tabs take you straight to what matters to you most, whether it's your policy, claims status, EOBs, or other important documents.

How to find a doctor

At the top of wpshealth.com, click the Find a Doctor link. Choose the Open Enrollee or Visitor option, select the appropriate network from the network drop-down menu, and enter your information to get started. For WPS Health Insurance you will select WPS Statewide network and for WPS Health Plan you will select WPS Select Plus network. Once you are enrolled, you may select Existing Subscriber.

How to use the Health Center

The online Health Center provides information, tools, and support you need to achieve your best health, including:

- The Healthwise® Knowledgebase, an online health encyclopedia providing information on thousands of topics
- » A wealth of tools designed to help you make wise health decisions
- » Healthy Living and Chronic Care Centers that provide guidance to help you manage common health risks and chronic conditions
- Information about health club discounts and other incentives for healthy choices
- The Patient Safety page provides links to hospital quality and safety data to help you choose providers who deliver high-quality clinical outcomes

Go to wpshealth.com and click on Resources, then Wellness.



- » Comprehensive, cost-effective networks locally and nationwide
- » Help managing your health care
- » Local service
- » Ethical business practices
- » Independent and on your side

Have a **Question?**



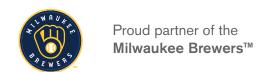
Monday-Friday, 7:30 a.m.-5 p.m. CT



WPS Health Insurance: 800-223-6048 WPS Health Plan: 800-223-6029



wpshealth.com/ wpshealth.com/healthplan





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HEALTH INSURANCE • HEALTH PLAN

